



Covenant House

Helping people in need since 1981

PHASE II--COVID-19 RESPONSE PLAN

1. Service Center, community room, and food pantry will be closed.
2. Covenant House and Manna Meal will partner to offer food access to food insecure families. More details to be announced.
3. Sanitization will begin immediately.
4. All staff will report to work on second floor. Access will be strictly controlled.
5. Client meetings will be conducted on the first floor only.
6. Please do not come to Covenant House if you have a fever or are feeling unwell.
7. We will keep Centralized Assessment Team (CAT) office open—entrance will be restricted to a new access point— with very limited access to building. CAT office status will depend upon participation of current partners. WV Health Right Walk-in Clinic will be temporarily suspended.
8. Access to the building (from our parking lot) will be restricted to the door facing the Leon Sullivan Way Ramp/Christopher Street.
9. Health status of staff and work schedules will be considered in accordance with CDC and public health officials' guidance. Housing assistance will continue.
10. If staff is exposed to one testing positive for COVID-19, staff shall self-quarantine at home.
11. Lock off third floor and control access. Meet with the tenants to discuss protocols.
12. Report status of hours of CAT to Mindy Young with the City of Charleston, MOECD and KVC.
13. Share new protocol with men's, women's, and domestic violence shelters.
14. Home visits and inspections may be suspended. Check-ins will be done by phone and client checking in with staff on-site providing they are well and not presenting with symptoms.

15. Plan will be continually reassessed with the well-being of our staff and the needs of our community considered. The immediate safety and health and well-being of Covenant House staff will be the utmost priority.
16. Plan and response will be adjusted based upon new guidance and protocols from CDC, KCHD, and other health professionals.